



February, 2024

Dear Valued Friends,

We at Jakes care about your health and safety, and we want to address the recent U.S. Level 3 Travel Advisory. We are eager to ease any concerns and reassure you of our readiness to welcome you.

Jakes' location in the small, rural, fishing village of Treasure Beach, is hours away from any specific areas the US travel advisory cites. Most of our international guests are driven to our property directly to and from the airport using one of our professional, JTB-certified drivers. Excursions are led by trusted, long-time members of the Jakes Family (what we call staff), many who have worked with us for 20 years or more.

Security personnel are stationed at the main Jakes property and at each individual villa, yet the property is extremely family-friendly. Treasure Beach, and Jakes specifically, does not have the closed-in feeling sometimes seen at the all-inclusive resorts on other parts of the island. This has earned Treasure Beach the name and reputation as "the home of community tourism."

All that said, we know people sometimes have questions. Attached, answers to address recently raised concerns of some visitors to Jamaica.



We look forward to seeing you soon!

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The Jakes Family

JAMAICA

U.S. LEVEL 3 TRAVEL ADVISORY FREQUENTLY ASKED QUESTIONS/RESPONSES

Why is the US issuing a travel advisory for Jamaica?

The U.S. Department of State routinely issues travel advisories on an ongoing basis. In total, there are more than 200 advisories of varying levels found on the Department of State website, for nearly every major country in the world. The Level 3 advisory for Jamaica is not new and has been in effect since early 2022. Since that time, Jamaica has welcomed millions of visitors and continues to be one of the most popular destinations in the world.

With crime being a concern for travelers, what specific steps has Jamaica taken to make popular tourist areas safer?

Jamaica consistently ranks among the top destinations for international travel, welcoming 4.1 million visitors in 2023, including 2.1 million from the United States. Visitors can continue to come with confidence to enjoy all that Jamaica has to offer.

It is important to note that there are very distinctly defined areas within Jamaica that the US travel advisory cites as having high risk for crime, so the majority of the island's tourism product remains unaffected. Overall, the crime rate against visitors to Jamaica remains extremely low at 0.01%. However, the safety and well-being of both Jamaicans and our visitors is our highest priority, and the Jamaican Government remains committed to providing a safe and welcoming experience.

How safe is it to travel to Jamaica?

Overall, the crime incidents involving tourists in Jamaica remains extremely low, and visitors can continue to come with confidence to enjoy all that Jamaica has to offer. Jamaica welcomed more than 4 million visitors in 2023 and continues to be one of the most popular destinations in the world.

Should I cancel my trip to Jamaica?

Not unless you want to miss out on one of the great vacation experiences of your lifetime! Jamaica continues to welcome millions of visitors each year and you should feel confident in coming here for a wonderful, well-deserved vacation.

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What areas of Jamaica are considered high-risk?

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Is it safe to stay at all-inclusive resorts especially with the risk of being sexually assaulted?

Jamaica's all-inclusive resorts continue to be among the finest and most popular accommodation experiences in the world. Jamaica welcomed more than 4 million visitors in 2023 and continues to be one of the most popular destinations in the world.

What security precautions should I take prior to coming and when in Jamaica?

You should treat a visit to Jamaica like a visit to any other destination. With travel anywhere, even in your own country, you should simply be aware of your surroundings, keep abreast of local customs and laws, and keep your belongings secure at all times.

What should I do if I become a victim of crime?

In the rare instance a visitor may become a victim of crime, report it immediately to the Jamaica Constabulary Force.

What is the quality of medical care in Jamaica?

Public and private hospitals and healthcare services are readily available on the island and very capably serving both the people of Jamaica and our visitors.

Do I need a travel insurance to come to Jamaica?

U.S. Medicare/Medicaid and most U.S. health insurance policies do not apply in any international destination. While it is not required, U.S. citizens and any non-residents are encouraged to obtain travel insurance when visiting.

Do I need medical evacuation insurance?

U.S. Medicare/Medicaid and most U.S. health insurance policies do not apply in any international destination; therefore U.S. citizens and any non-residents are encouraged to obtain travel insurance when visiting.

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Medical evacuation insurance is optional and by choice but offers coverage for the cost of emergency transportation to the nearest adequate treatment center if you become seriously ill or injured while traveling, and require immediate care on-island. It can also provide coverage for your transportation back to the U.S. if deemed medically necessary.

Is there anything I can do to prepare for medical emergencies?

U.S. Medicare/Medicaid and most U.S. health insurance policies do not apply in any international destination. U.S. citizens and any non-residents are therefore encouraged to obtain travel insurance when visiting. Ensure you take adequate supplies of any prescription medications needed when travelling and take any precautionary or preventative health measures as directed by the Ministry of Health.

The advisory says emergency services vary and may not meet US standards. How can tourists be sure they will receive adequate medical care if needed?

Hospitals and healthcare services are readily available on the island and very capably serving both the people of Jamaica and our visitors.

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